



EXISTING SATCOM1 CUSTOMERS

Satcom1 and Honeywell Now Integrated

In 2015 Honeywell purchased Satcom1 and the integration of the two companies is now complete! Honeywell is now your Cabin Connectivity services provider and will continue offering the same great product and service as Satcom1. We look forward to serving you!

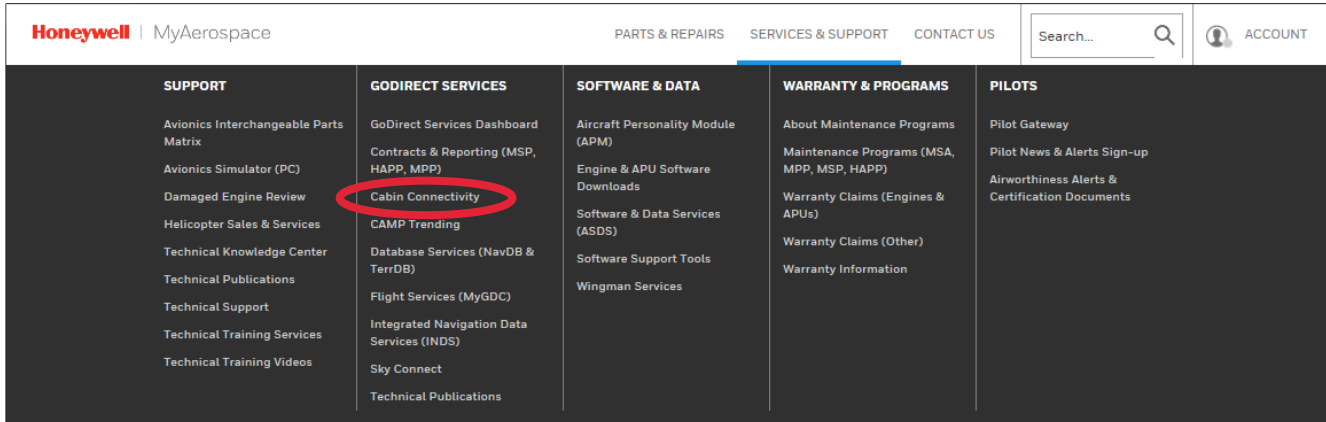
We are proud to offer our customers a website where you can view your usage, review and download your call data records and easily get technical support for your services. We will be continually adding more functionality with more airtime services and tools.

Attention Cabin Billing Customers:

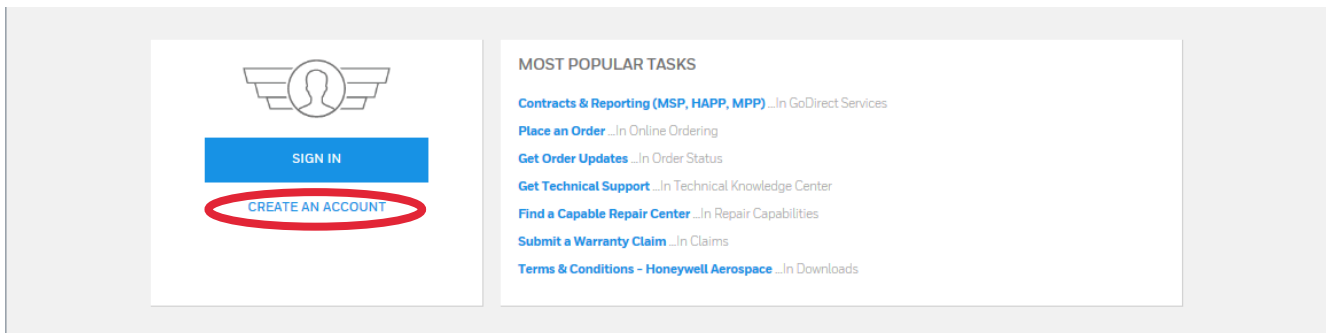
Beginning April 28, 2017, the toggle to turn cabin billing on / off will be moved to our new GoDirect Cabin Connectivity Portal. Please note that the Cabin Billing has been renamed to GoDirect Access on the new site. This valuable tool is now incorporated with a host of other features and information for operators to control their cabin services. If you are not familiar with your new GoDirect cabin services portal, please call your local rep or schedule a tour today.

Instructions to access GoDirect Cabin Connectivity Portal:

If you have not already done so, please take a moment to visit myaerospace.honeywell.com. Log in with your existing Honeywell ID and password and request access to the Cabin Connectivity Portal by clicking on the Services & Support menu at the top of the page, and then selecting Cabin Connectivity from the GoDirect Services dropdown menu.



After requesting access to this page, you will receive an email once your access request has been processed or if more information is required. If you do not already have a Honeywell ID or prior access to the MyAerospace portal, you will need to Register for a Honeywell ID and password and create a User Profile by clicking on the Create an Account link under the Sign In button on the main page.



Please forward this to others in your organization who may require access to your Swift Broadband account. We recommend that each user create an individual Honeywell ID.

In addition, the Honeywell MyAerospace Portal is a single point to help you:

- Purchase products & services
- Maintain your Honeywell products
- Download technical documents
- Find the latest retrofits, modifications and upgrades for your aircraft
- Discover more great Honeywell service offerings

If you require assistance during the registration process, please feel free to contact us at FSSAccounts@honeywell.com.

Kind Regards,

The Honeywell GoDirect Cabin Connectivity Team